

COMMUNITY COUNSELING & CRISIS CENTER

2007 ANNUAL REPORT

COMMUNITY COUNSELING & CRISIS CENTER

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A MESSAGE FROM THE EXECUTIVE DIRECTOR

Dear Friends & Supporters,

I am pleased to present the 2007 Annual Report for the Community Counseling & Crisis Center. As we begin our 37th year of providing quality and confidential counseling services and programs to the residents of Butler County and the surrounding areas, I would like to express my gratitude to the individual donors, volunteers, staff, board members and the community for their commitment and support of the Community Counseling & Crisis Center this past year.

Since its inception in 1971 we have been blessed with many dedicated board members, staff and volunteers who have poured their hearts and souls into making our organization a place where those who desire our services can turn to in times of personal crisis or need.

During the past fiscal year, our programs and services touched the lives of over 90,000 individuals in some way, shape or fashion. That means your support of our agency directly impacted the lives of 90,000 people, people like the nine-year old girl receiving counseling to help her deal with her parents' emotional separation; people like the senior citizen looking for rental assistance to help him cope with his skyrocketing bills; and individuals like the stockbroker trying to cope with the stress of his daily job.

As we look forward to the coming year and consider the many people who will find themselves struggling with personal problems and issues, it is a tremendous comfort to know that you are standing with us, willing to support our efforts to continue to provide counseling services to those most in need. Please contact us if you are interested in joining our efforts to meet the current and emerging mental health needs of Butler County, or if you have any questions regarding the services we provide.

Thank you for all of your generosity and support, and we look forward to continuing to provide our community with the outstanding services and programs they have come to expect from the Community Counseling & Crisis Center.

Sincerely,

Amelia Orr
Executive Director



Amelia Orr

Community Counseling & Crisis Center Administrative Staff

Carolyn Barker
Business Manager

Becky Perkins
Director, Rape Crisis Program

Mindy Shepler
Director, Crisis Hotline

Mary Jo Butler
Director, Therapy Program

Cassandra von Gerds
Director, Alcohol/Drug Treatment Program

Deb Walters
Director, Butler County 211

BUTLER COUNTY 2-1-1

Butler County 2-1-1 provides information and referral services 24 hours a day, 365 days a year to callers through the use of the FCC federally designated 2-1-1 phone number. That one number connects callers with community services including health and human services, basic needs referrals, rent and utilities assistance, food, housing, transportation and mental health services. The Community Counseling & Crisis Center was designated in 2003 to provide 211 services for Butler County by the Ohio Alliance of Information & Referral Systems.

BUTLER COUNTY 2-1-1 YEAR IN REVIEW

Butler County 2-1-1 received over 25,000 calls during the past year. Since its inception in September 2003, 2-1-1 has answered approximately 75,000 calls with the demand for the service continuing to grow as the county population expands. The Butler County 2-1-1 program also served as the entry point for Butler County Holiday Collaboration, Earned Income Tax Credit Program, and Oxford Area Assistance Coalition during the 2007 fiscal year.

Calls to Butler County 2-1-1 come from all across the county. The breakdown of calls to 2-1-1 is as follows: Call origination: The City of Hamilton (46%), The City of Middletown (26%), The City of Fairfield (5%), and West Chester/Liberty Township (3%). The remaining 20% of the calls to 2-1-1 came from the rest of Butler County.

Funded by Butler County Jobs and Family Services, Butler County MRDD, United Way of Greater Cincinnati, Butler County United Way, United Way of Oxford, Ohio and vicinity, Middletown Development Block Grant, and special grants.

24-HR. HOTLINE

The 24-hr. Hotline, in operation since the late 1960's, continues to provide a lifeline to Butler County residents and individuals in need on a national scale – 24 hours a day, 365 days a year. The hotline is one of only 300 centers to be accredited by the American Association of Suicidology. This year it was recognized as a Center of Excellence by the National Suicide Lifeline and was runner-up for Call Center of the Year at the SAMSHA Crisis Center Conference in New Orleans, LA.

24-HR. HOTLINE YEAR IN REVIEW

The hotline was able to maintain its high level of service and standards. One hundred and fifteen highly-trained volunteer consultants staffed calls from nearly 12,000 callers who suffered from over-whelming mental health problems such as depression, anxiety, relationship and family problems, domestic violence and much more.

During the last year, we saw a significant increase in suicide calls (2044). We also handled homicide calls (34), calls involving acts of self abuse (106) and the police were called 123 times. This year we received an increased number of calls from across Butler County and the number of calls from Miami University students also significantly increased (809).

The hotline also responded to national calls from the Safe Schools Helpline, 1-800-SUICIDE, The Lifeline – 1-800-273-TALK, and the Rape, Abuse & Incest National Network. For the second year in a row, we maintained the highest call response rate in the state of Ohio as measured by our national programs.

MUCH & SO, Miami University Crisis Hotline and Student Outreach, increased the visibility of the hotline in Butler County and at Miami University. The students organized activities for National Suicide Prevention Week and Mental Health Awareness Week. They brought National Mental Health Speaker of the Year Ross Szabo to Miami University to discuss Bipolar Disorder and Substance Abuse.

Funded by the Butler County Mental Health Board (state funds and local levy), various grants.

THERAPY PROGRAM

The Therapy Program has been providing mental health assessment and counseling to individuals, children, families and couples living throughout Butler County and its surrounding areas since 1971. The program continues to provide an affordable means for Butler County residents to receive mental health services in the community.

Approximately 95 percent of individuals we serve in this program receive Medicaid, thus making them eligible for free mental health services. The Therapy Program addresses issues including, but not limited to, depression, anxiety, grief and loss, physical and sexual abuse, marital and family problems and children's behavioral disorders.

THERAPY PROGRAM YEAR IN REVIEW

During the last fiscal year, the Therapy Program expanded therapy services in the community to two long term care facilities and three schools. The program served approximately 220 clients last year, with an increase expected for the coming year. The Therapy Department completed its first year of a three-year national accreditation by the Commission on Accreditation and Rehabilitation Facilities (CARF).

CARF Accreditation is a "seal of quality" that the organization's services have been awarded because they have delivered positive results in selected areas; these areas include outpatient mental health treatment for adults, children and adolescents. A CARF-accredited organization shows commitment to continually improving its services.

The Therapy Department is also certified by the Ohio Department of Mental Health (ODMH) to provide Behavioral Health Counseling and Therapy, Mental Health Assessment and Mental Health Education.

Funded by the Butler County Mental Health Board (state funds and local levy), Medicaid, client fees, and private insurance.

BUTLER COUNTY RAPE CRISIS PROGRAM

Since 1990, the mission of the Rape Crisis Program has been to reduce the impact of trauma for sexual assault victims and their loved ones through 24-hour crisis services, victim advocacy throughout the medical and legal fields, and to prevent future assaults by providing community outreach, education, and advocacy.

RAPE CRISIS PROGRAM YEAR IN REVIEW

Program Services

- 1,439 individuals received crisis intervention and outreach services
- 2,113 individuals received prevention education
- 18 volunteer victim advocates were trained

Program Honors

- Michelle Alapizco and the Rape Crisis Program's Latina Outreach Service were honored with a 2007 Promising Practice Award by the Ohio Attorney General at the Two Days in May Conference. Only two other programs in the state received this award, both of them in the Cleveland area.
- Becky Perkins, RCP Director, was recognized by the Miami University Police Department with a 2007 Department

Partnership Award "for collaborative service above and beyond the call of duty." The Rape Crisis Program partnered with MUPD to improve the department's interview room, in order to make it more welcoming to victims of sexual assault.

- Sarah Belew, former RCP Assistant, was honored by Miami University with the President's Distinguished Service Award. Sarah won the award based on her exemplary service to the Rape Crisis Program as a volunteer and as the Program Assistant.

Program Development

- Cassandra von Gerds, RCP Assistant Director, developed the program's first external newsletter, distributed in the spring to law enforcement agencies, schools, social service organizations and victim service providers. She also developed a "My Space" page for the Rape Crisis Program, designed to educate youth and their parents about Internet safety and to promote positive messages in the battle against sexual assault.
- Becky Perkins began the process of developing best practice standards for the Rape Crisis Program, as well as developing consistent, professional marketing of the program through new brochures and updated website.

Funded by the Ohio Attorney General's Office of Justice Assistance, Ohio Office of Criminal Justice Services, United Way of Greater Cincinnati, Butler County United Way, Liz Claiborne Foundation, and the United Way of Oxford, Ohio and vicinity.

The Community Crisis & Counseling Center would like to extend its thanks and gratitude to the following donors for their support in 2007. Your generosity and support of our mission allowed us to provide help and services to individuals, children, and their families, enabling them to make meaningful changes in their lives.

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Miami University Association
For Women Students
Wild Berry/Both Worlds

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Kiwanis of Oxford
Liz Claiborne Foundation
Molyneaux Foundation
OYES! Oxford Community Foundation
Oxford Rotary Club
Oxford Community Foundation

IN-KIND DONATIONS

24-HR Hotline Volunteers
Beta Theta Pi
Day of Caring-United Way of Butler County
Kiwanis of Oxford
Make a Difference Day-
Miami University Students
Make a Difference Day-
United Way (Sam, Kenny, Bailey, Sean, Katie, Shannon)
Miami University Students-
Spring Clean Oxford Day
OYES! Oxford Community Foundation
Oxford Rotary Club
Oxford Community Foundation
Rape Crisis Program Volunteers
Helen Rogers
Rohr & Associates
Terri Spahr-Nelson
Scott Webb



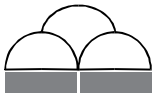


COMMUNITY COUNSELING & CRISIS CENTER

110 South College Avenue, Oxford, OH 45056



Agency Partner



Butler County Mental Health Board

To learn more about our services and volunteer opportunities, please contact us at (513) 523-4149 or visit our website at www.communitycounselingandcrisiscenter.org.

Community Counseling & Crisis Center Financial Data *Fiscal Year Ending June 30, 2007*

Statement of Position

Assets

Cash	\$170,445
Other Current Assets	117,443
Total Current Assets	<u>287,888</u>
Noncurrent Assets	186,356
Total Assets	<u>474,244</u>

Liabilities & Net Assets

Current Liabilities	58,020
Long-term Liabilities	65,094
Total Liabilities	<u>123,114</u>

Unrestricted Net Assets	309,106
Temporarily Restricted Net Assets	42,024
Total Net Assets	<u>351,130</u>
Total Liabilities and Net Assets	<u>\$474,244</u>

Statement of Activities

Public Support	\$899,793
Revenues	36,658
Temporarily Restricted Activities	13,881
Total Support and Revenue	<u>950,332</u>
Program Expenses	941,548
Management and General	61,655
Fundraising	8,906
Total Functional Expenses	<u>1,012,109</u>
Change in Net Assets	<u>\$ (61,777)</u>

Functional Expenses

