



# COMMUNITY COUNSELING & CRISIS CENTER

2006 Annual Report

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## *A Message from the Executive Director*



I am pleased to present the Community Counseling & Crisis Center's Annual Report for the fiscal year 2005-2006. As you may be aware, the Community Counseling & Crisis Center traces its roots back to 1971 when the organization began as a grassroots campaign known as "Together Inc." Our primary focus then was to provide free and confidential counseling services to students of Miami University. Since then, we have grown to provide a myriad of services to individuals, adults, children and families.

This annual report details the various services that we provide to you, the citizens of Butler County, and also to the visitors of our community. The Board, staff and volunteers of the Community Counseling & Crisis Center remain committed to meeting the current and emerging mental health needs throughout Butler County. While numbers may indicate the volume of calls we receive, they cannot convey the impact our staff and volunteers have in the community.

From the six-year-old little girl receiving counseling to deal with her parents' emotional divorce to the senior citizen in need of utility assistance, we have become the one-stop counseling and referral service in Butler County. In keeping with our mission of meeting the current and emerging mental health needs of Butler County, our Therapy Program was accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) in the fall of 2006.

In closing, we are grateful for the ongoing support of Butler County and the various community partners who have contributed to the success of the Community Counseling & Crisis Center. I would like to extend a special note of thanks to the staff, board and the many volunteers who work tirelessly to make positive changes in the lives of those we serve. Please contact us if you are interested in joining our efforts to meet the current and emerging mental health needs of Butler County or if we may answer any questions regarding this report or any of the services we provide.

Sincerely,

Amelia Orr  
Executive Director

## ADMINISTRATIVE STAFF:

**Amelia Orr**  
Executive Director

**Carolyn Barker**  
Business Manager

**Becky Perkins**  
Director, Rape Crisis

**Mindy Shepler**  
211 Coordinator

**Eric Limegrover**  
Director, Crisis Hotline

**David Rivers**  
Director, Therapy Department



110 S. College, Ave, Oxford, OH 45056  
(513) 523-4149



## Butler County 2-1-1

As the Ohio Alliance of Information & Referral System's designated 2-1-1 call center for Butler County, Community Counseling & Crisis Center received over 22,000 calls last fiscal year from individuals and/or other community agencies. Butler County 211 provides information and referral services to callers through the use of the federally designated 2-1-1 phone number, 24 hours a day, 365 days a year. One number serves to connect callers with community services such as health and human services, employment resources, transportation services, housing referrals and a host of other community services.



### BUTLER COUNTY 2-1-1 YEAR IN REVIEW

During the last fiscal year, Butler County 211 recorded a consistent need for rent and utility assistance. Other areas of need consisted of food, prescription assistance, transportation, housing and counseling. In collaboration with the Butler County Holiday Project, Butler County 211 assisted over 2,000 families and over 4,000 children during the holiday season. That brings a lot of holiday joy to those who otherwise would not be served during the season of giving.

While Butler County 211 received calls from all over Butler County, the vast majority of calls originated from Hamilton (53%) and Middletown (27%). Butler County 211 also serves as the primary contact for the Oxford Area Assistance Coalition as well as the Earned Income Tax Credit Program.

## 24-Hr HOTLINE

The 24-Hr Hotline has been in operation in the Butler County community since the late 1960's. Today, the 24-Hr Hotline provides a lifeline to Butler County residents and individuals nationwide; 24 hours a day, 365 days a year. The hotline is one of only 185 centers to be accredited by AAS, the American Association of Suicidology.

Nationally, the 24-Hr Hotline responds by receiving calls from the Safe Schools Helpline, 1-800-SUICIDE, The National Suicide Prevention Lifeline (1-888-273-TALK), and the National Domestic Violence Hotline. None of this good work would be possible without the highly trained volunteer consultants who staff the hotline to ensure calls are answered promptly.

### 24-Hr HOTLINE YEAR IN REVIEW

During the last fiscal year, the 24-Hr Hotline answered approximately 12,000 calls from Butler County residents covering mental health issues such as depression, anxiety, relationship issues, family problems, domestic violence, as well as many other problems. During the last year, the 24-Hr Hotline reported an increase in the number of suicide (1,353), homicide (31), and self-abuse calls (144).

Also, calls originating from Miami University (500) doubled in number from the preceding year. Students recognized the increase and created the student organization known as Miami University Crisis Hotline and Student Organization (MUCH & SO). The student organization works to increase the awareness of the hotline in Butler County and at Miami University. The 24-Hr Hotline and the student organization (MUCH & SO) look forward to further collaborations with Miami University, in the upcoming year.



## THERAPY PROGRAM

The Therapy Program has been providing mental health assessment and counseling to individuals, children, families and couples living throughout Butler County since 1971. The program provides an affordable means for Butler County residents to receive mental health services in the community.

Approximately 95 percent of individuals we serve in this program receive Medicaid, thus making them eligible for free mental health services. The Therapy Program addresses issues including, but not limited to, depression, anxiety, grief and loss, physical and sexual abuse, marital and family problems and children's behavioral difficulties.

### THERAPY PROGRAM YEAR IN REVIEW



During the last fiscal year, the Therapy Program obtained a three-year national accreditation by the Commission on Accreditation and Rehabilitation Facilities (CARF). CARF Accreditation is a "seal of quality" that the organization's services have been awarded because they have delivered positive results. A CARF-accredited organization shows commitment to continually improving its services.

Last fiscal year we also began offering counseling services to children at a local elementary school and a local nursing home, which proved to be instrumental in providing services to a population that otherwise would have gone un-served. The Therapy Program served over two hundred clients last year and that number is expected to continually grow as we provide similar outreach services in the community.



# Butler County Rape Crisis Program

The Butler County Rape Crisis Program began in 1990. Its mission is to reduce the impact of trauma for sexual assault victims and their loved ones through 24-hour crisis services, counseling, victim advocacy throughout the medical and legal fields, and to prevent future assaults by providing community outreach, education and advocacy. The program includes the formation of extensive collaborations with seventeen local law enforcement jurisdictions through a designated professional law enforcement liaison.

Staff and volunteer victim advocates of the Butler County Rape Crisis Program are specially trained and are on-call around the clock to provide crisis counseling in all of Butler County's hospital emergency departments.

## BUTLER COUNTY RAPE CRISIS PROGRAM YEAR IN REVIEW

During the last fiscal year, the Butler County Rape Crisis Program made over 1,700 crisis intervention and outreach contacts and over 2,100 additional contacts through its prevention and education programming in the community, including elementary and high school settings.

Other notable highlights for the Butler County Rape Crisis Program include:

- Collaboration with Miami University to evaluate and improve Miami's response to campus sexual assaults and their prevention
- Recipient of the proceeds from Miami University's "Vagina Monologues" to assist with program funding
- Officially recognized as a "Founding Crisis Center" by the Rape, Abuse & Incest National Network (RAINN) for our national online hotline

**Many thanks to the following donors who supported the Community Counseling & Crisis Center in 2006. Your generous support of our mission allowed us to help individuals, children, and their families begin to make meaningful changes in their lives.**

Dr. Kip Alishio  
 Ms. Madelyn Ann Aronoff  
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### Grants

Kiwanis of Oxford  
 Liz Claiborne Foundation  
 Miami University - Association  
 for Women Students  
 Molyneaux Foundation  
 OYES! - Oxford Community  
 Foundation  
 Oxford Community Foundation  
 Oxford Rotary Club

### In honor of...

*Amelia Orr*

- Betty Rivers

### In memory of...

*Glenn Robert*

- Carolyn Barker
- Christine Schultz
- Deborah Studebaker
- CCCC Staff Collection
- SCS Engineers

### In Kind

24-Hr Hotline Volunteers  
 Beta Theta Pi  
 Cincinnati Reds  
 Day of Caring - Butler County  
 United Way  
 Girl Scout Troop #2668  
 Rape Crisis Volunteer Advocates  
 High Street Grill - Oxford  
 Jimmy Johns - Oxford  
 John Johnston - Oxford Fire  
 Department  
 Kentucky Fried Chicken - Oxford  
 McDonalds - Oxford  
 Papa Johns - Oxford  
 Pizza Hut - Oxford  
 Skyline - Oxford  
 Spring Clean Oxford Day -  
 Miami University  
 Terry Giles - EAP Consultant  
 Wal-Mart - Oxford



**If you are interested in making a donation or would like to learn more about the Community Counseling & Crisis Center, please contact us at (513) 523-4149 or send us an email at [ccc@bizwoh.rr.com](mailto:ccc@bizwoh.rr.com).**



# COMMUNITY COUNSELING & CRISIS CENTER

110 South College Avenue, Oxford, OH 45056

BULK RATE  
U.S. POSTAGE  
**PAID**  
PERMIT NO. 11

Address Service Requested

To learn more about our services and volunteer opportunities, please call us at (513) 523-4149 or visit our web site at [www.communitycounselingandcrisiscenter.org](http://www.communitycounselingandcrisiscenter.org).



## Community Counseling & Crisis Center Summarized financial data For the year ended June 30, 2006

### Statement of Position

Assets	
Cash	\$ 228,402
Other current assets	105,279
Total current assets	333,681
Noncurrent assets	207,479
Total assets	541,160
Liabilities and net assets	
Current liabilities	59,322
Long term liabilities	68,931
Total liabilities	128,253
Unrestricted net assets	384,109
Temporarily restricted net assets	28,798
Total net assets	412,907
Total liabilities and net assets	\$ 541,160

### Statement of Activities

Public support	\$ 871,085
Revenues	31,085
Temporarily restricted activities	13,244
Total support and revenues	915,414
Program expenses	788,610
Management and general	130,742
Total functional expenses	919,352
Change in net assets	\$ (3,938)

